

# How to solve remote work problems once and for all

## WHAT YOU'LL LEARN

- ✔ How remote work challenges IT
- ✔ Four key areas to address
- ✔ Solutions that simplify remote work

More than [87% of people work from home](#) at least part time, and companies everywhere continue to struggle in serving and securing their distributed workforce. The problems of remote work and hybrid work models are not easily overcome, because they reach across complex IT arenas and come with high stakes:

- **Rethinking security for a business without borders:** Securing every device, cloud application, and connection type, IT is responsible for protecting data whether it's in the cloud, managed by third-parties, or traversing the public internet.
- **Managing collaboration tools:** Panic-stricken purchases have left companies with a menagerie of communications applications. Today, IT teams have more vendors, apps, dashboards, and costs that now need to be consolidated into one simple solution.
- **Delivering uninterrupted user experiences:** When employees are connecting to the network in a variety of ways, IT teams are expected to manage application performance, putting the right bandwidth in the right place—or risk lost productivity and lost revenue.

With remote and hybrid work here to stay, it's time to develop a permanent solution that is secure and reliable, but also sustainable for the long haul. That means looking holistically at how to deliver cloud communications, remote connectivity, and security—versus solving each of these problems with point solutions that can further compound IT complexity.

That's where Masergy comes in.

## Work from Anywhere

Security

Remote Connectivity

Unified Communications

IT Management

# Security, connectivity, and collaboration in one platform

One partner is all you need to address the challenges of remote work once and for all. With Masergy, one cloud platform covers security for the network, the cloud, and all your user devices. Plus, it provides remote SD-WAN connectivity and unified communications solutions from the brands you trust like Fortinet®, Webex®, and Microsoft® Teams. Now all the same collaboration applications and security protections you have at the office can be available everywhere. Moreover, any workspace — no matter where it's located — can deliver enterprise-class performance and security.

## Security coverage for devices and the cloud

Security is never an afterthought at Masergy. With the broadest choice in security technologies all backed by [24/7 threat detection and response services](#), you can widen security coverage in the areas you need, all with fewer burdens on your internal IT team. Want to leverage AI, take a [SASE-based approach](#), or use a Zero Trust framework to design your solution? No problem! Machine learning, behavior analytics, CASB, flexible cloud firewalls, identity analytics, and many more capabilities are included in [Masergy's Managed Security portfolio](#).

## Connectivity that goes everywhere

Remote connectivity can be done via controlled channels with [Masergy's Secure SD-WAN solutions](#) that are designed for home offices and employees on the go. And with [Masergy's Performance Edge](#), IT leaders can improve cloud application performance for employees using broadband and public internet services. With one portal powered by AI and [AIOps](#), you'll get real-time visibility into application performance, on-demand bandwidth controls, and the ability to predict and prevent outages.

## Communications with global consistency

Need a complete and secure collaboration solution? [Masergy UCaaS with Webex](#) is a hosted platform connected to Masergy's global network for unrivaled VoIP and video performance across 120 countries. SIP trunking and in-country PSTN services are also available in 25 countries. When you want to leverage Microsoft Teams as your corporate phone system, Masergy offers [cost-effective direct routing options](#) that save companies up to 70% on per-seat licensing.

All of the above is wrapped by Masergy's 24/7 fully managed network and security services known for unparalleled customer service and an average 65 NPS. Now, when your company says we "work from anywhere" you really can.



## Balfour Beatty

See how Balfour Beatty powers remote work with Masergy

- Enabled remote collaboration for 6,000+ employees
- Reduced telecommunications costs by 10%
- Modernized voice services while freeing IT resources

[READ THE STORY](#)

## Masergy WFA Solutions

<b>Security</b>	<b>Remote Connectivity</b>
<ul style="list-style-type: none"><li>■ Network</li><li>■ Cloud</li><li>■ Endpoint</li></ul>	<ul style="list-style-type: none"><li>■ SD-WAN Home</li><li>■ SD-WAN On the Go</li><li>■ Performance Edge</li></ul>
<b>Unified Communications</b>	<b>IT Management</b>
<ul style="list-style-type: none"><li>■ Webex</li><li>■ 120 countries</li><li>■ SIP trunking</li></ul>	<ul style="list-style-type: none"><li>■ NOC</li><li>■ SOC</li><li>■ AI insights</li></ul>

## Let's Get Started

**Call for Sales**

+1 (866) 627-3749

**Schedule a Consultation**

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