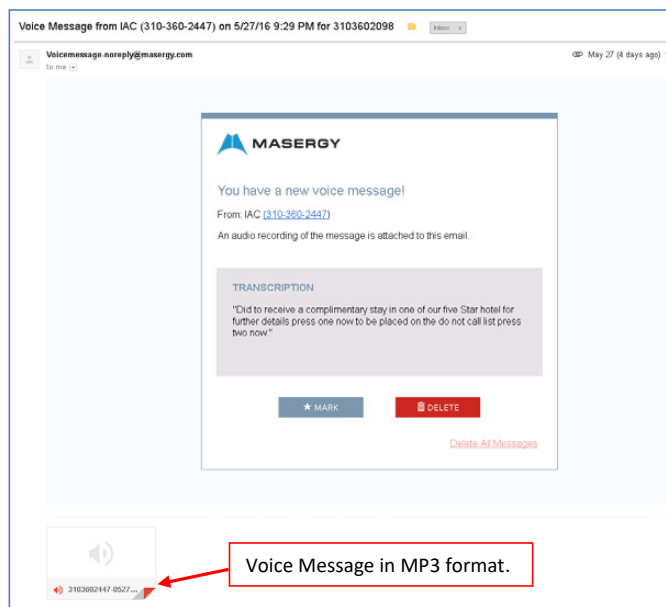


Enhanced Voice Messaging User Guide

Enhanced Voice Messaging (EVM) from Masergy now brings the capability to delete a voice mail message directly from your email client using any standard browser. This allows for a truly Unified Messaging experience with your Hosted UC Solution from Masergy. The new EVM works on both desktops and mobile devices. Voice Mail Machine Transcription service is a free add-on with your voice mail service.

The new enhancement provides the following ability:

- **Mark** – Converts your new voice messages to save and turns off the message waiting light on your phone.
- **Delete** – Removes the voice message from your mailbox.
- **Delete all Messages** (hyperlink) – Removes all voice messages from your mailbox.



You'll need your voice mail password in order to perform the above functions. If you receive an error message, please contact support to have your password reset. Simply dial 611 from your Masergy phone or 800-942-4700.

