

QUICK REFERENCE
GUIDE

**Cloud
Communications**



MASERGY
Performance Beyond Expectations

Using your Polycom
V VX Expansion Module

Expansion Modules

The Polycom® VVX® expansion modules turns your VVX business media phone into a high-performance attendant console. Compatible with Polycom VVX 300, 400, 500 and 600 using the Firmware 5.1.1.x or newer.

The Polycom VVX Color and Paper Expansion Module is a sidecar expansion module for the Polycom VVX Business Media Phones. You can add up to 3 VVX Color/Paper Expansion Modules to the VVX 300 and VVX 400 Models and 1 VVX Color/Paper Expansion Module to the VVX 500 and VVX 600. Each color module gives you 3 page view of soft keys to access a total of 84 monitored contacts (3 x 28) which helps turn a desktop phone capable of handling multiple lines, call appearances, speed dials or busy lamp field (BLF) keys.

The Polycom VVX Expansion Module is an optimal solution for telephone attendants – receptionists, administrative assistants, secretaries, and other “power users” who manage multiple simultaneous telephone calls on a daily basis. The VVX Expansion Module extends the functionality of Polycom VVX Business Media Phones and provides multifunctional line keys that can be set up as line registrations, call appearances, speed dials, direct station select or busy lamp field keys. The VVX Expansion Module seamlessly matches the look and feel of the VVX Business Media Phones.

When fully equipped the VVX Business Media Phones function as a high-performance attendant console, supporting up to three VVX Expansion Modules. Telephone attendants can reduce the number of lost customer calls, shorten transaction times, and increase the accuracy of call routing by promptly accepting, accurately screening, efficiently dispatching and effortlessly monitoring calls. The VVX Expansion Module is a true “plug-and-play” device that requires no set-up as power and signaling are provided by the host VVX Business Media Phone.

No extra cables or power supplies are required to operate the Expansion Module.

The VVX Color Expansion Module provides an easy transition from traditional PBX features and functionality into the world of Voice over IP with its intuitive user interface and pleasing call visualization experience similar to that on the VVX Business Media Phone.



Turn your Polycom VVX Series desktop phone into a high-performance attendant console

- Augments the user interface of the VVX Series desktop phone
- Creates a high-performance, productivity-enhancing solution for telephone attendants on the Masergy Hosted UCaaS
- Simplifies management and monitoring of a high volume of simultaneous calls
- Provides an easy transition from traditional Key Systems to the features and functionality of Voice over IP Hosted UC solution
- Allows you to add up to three modules as your business grows (VVX model dependant)

Features & Benefits

Color LCD-Based

- 4.3" TFT 480 x 72 pixel resolution LCD screen
- 84 (3 x 24) illuminated soft keys configurable as a line appearance or speed dial with busy lamp field (BLF)
- Hot Swappable – can be added to or removed from an idle host phone at any time
- No extra cables or power supplies are required
- Plug and Play – requires no set-up as power and signaling are provided by the host phone



Paper-Based

- 40 illuminated bi-color LED keys programmable line keys; GUI configurable
- 2 x AUX ports (SPI) for connectivity and power propagation from the host; expandable up to 3 modules
- Up to 3 modules powered by host phone; up to 1 module powered by host phone (VVX 500 and VVX 600) when VVX Camera is used
- Adjustable desk stand angle to match host phone (60/50/40°)
- Instant setup through Web configuration utility or traditional provisioning methods (FTP/TFTP) through host phone

