



MASERGY



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Unity Desktop Web HTML5 Web Apps

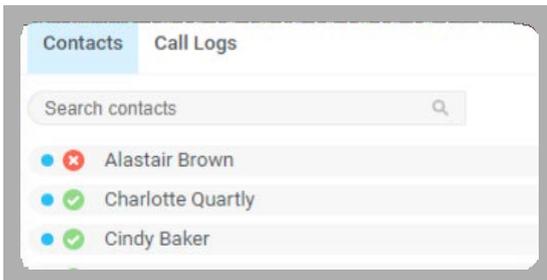
Simplifies the making and receiving of
inbound and outbound calls on Chrome,
Safari, Microsoft Edge and Firefox.

UNITY DESKTOP WEB

Maximize the User Experience with Unity

Featuring an intuitive icon based interface, Unity provides point and click call control within the familiar internet browsers such as Google Chrome, Firefox, Microsoft Edge and Safari for Mac.

Unity Desktop Web is a web based application that combines call control, Instant Messaging, telephony service configuration, click-to-dial and unified directories to enhance the user experience and improve workgroup collaboration.



Contacts (Busy Lamp Field)

Unity will display up to 30 colleagues, visually displaying their telephone status with colourful icons.



Instant Messaging

IM any Unity colleague on their PC, Mac or mobile. Drag a call into an IM session to call the party.



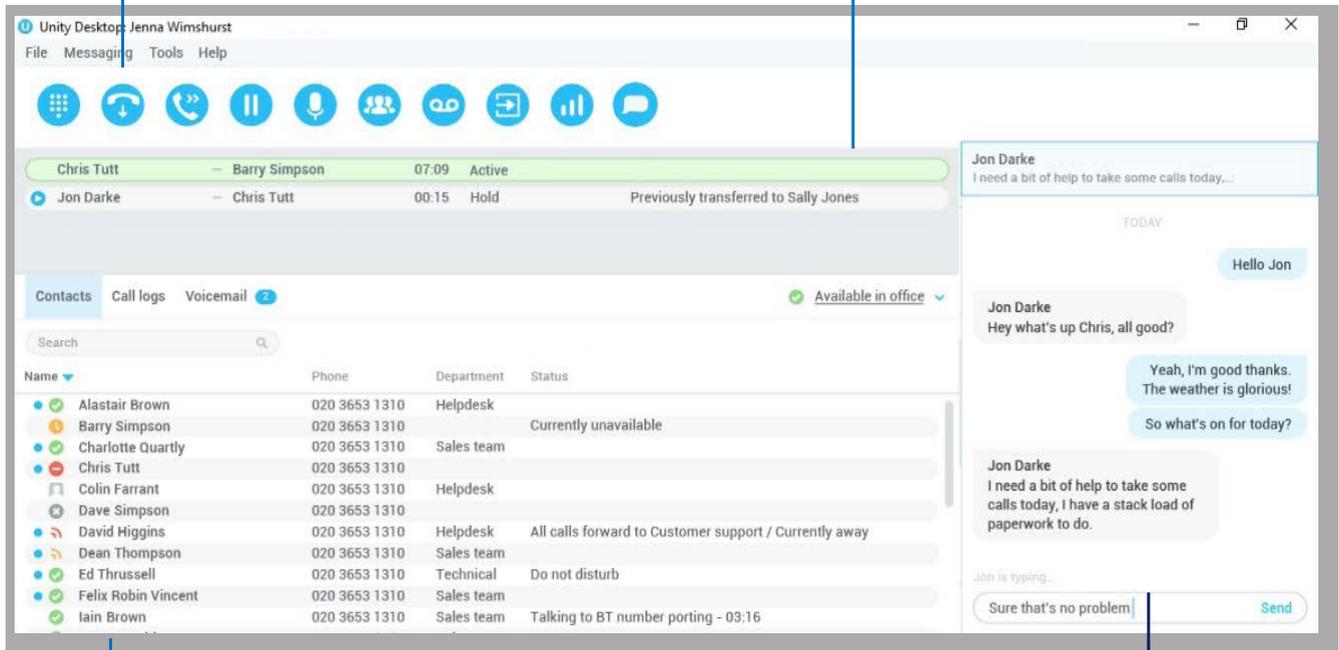
Click-to-Dial

Click a contact or drag their icon into the Call window to open up a new call. Need to conference? Drag in your colleagues and click Conference.

UNITY DESKTOP WEB - USER INTERFACE

Call Control Buttons

Active Call Window



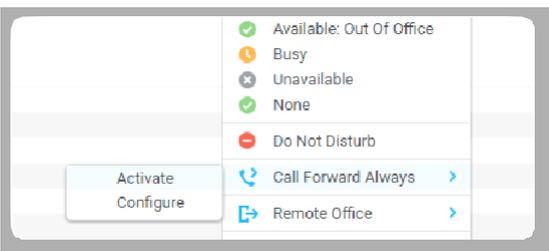
BLF (Contacts Tab)

Instant Messaging



Drag & Drop

Drag and drop live calls, contacts and monitored users to perform all call management within Unity.

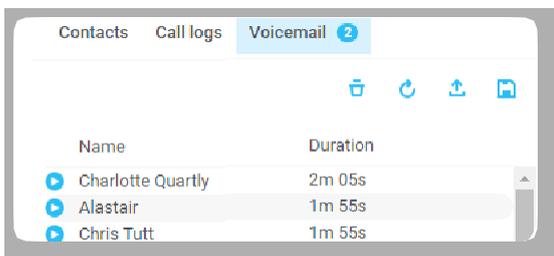


Presence

Set your presence to alert colleagues to your current availability. Predefine routing, such as diverting calls to your mobile if you are out of the office.

Unity Desktop Web is an enhanced communications application that lets users see who is on the phone, share notes about current calls and make better call handling decisions. With clean lines and an elegant interface, Unity centralizes communication services into one place, making employees more productive.

The ability to do more with less is becoming critical in maintaining competitive advantage. Unity Web App has the business logic to streamline call handling for the intelligent working of the modern workplace.



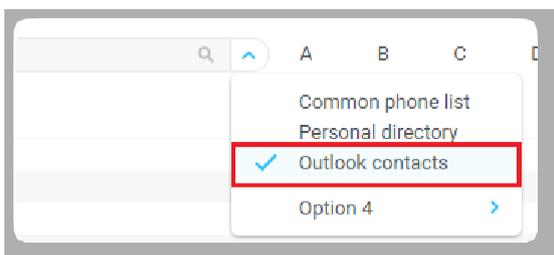
Visual Voicemail

See your current voice messages in the order they were received and get alerted for new messages. Click to playback, call back or to save locally.



Call Recording Control

Configure how your call recording behaves with options to Pause and Resume to avoid capturing credit card details.



Outlook Integration

Unity brings all your contacts together, including Personal and Group Outlook Contacts. Dial from Outlook without even opening it.



Service Configuration

Unlock the full capability of the telephone system with point and click access to all services and settings.