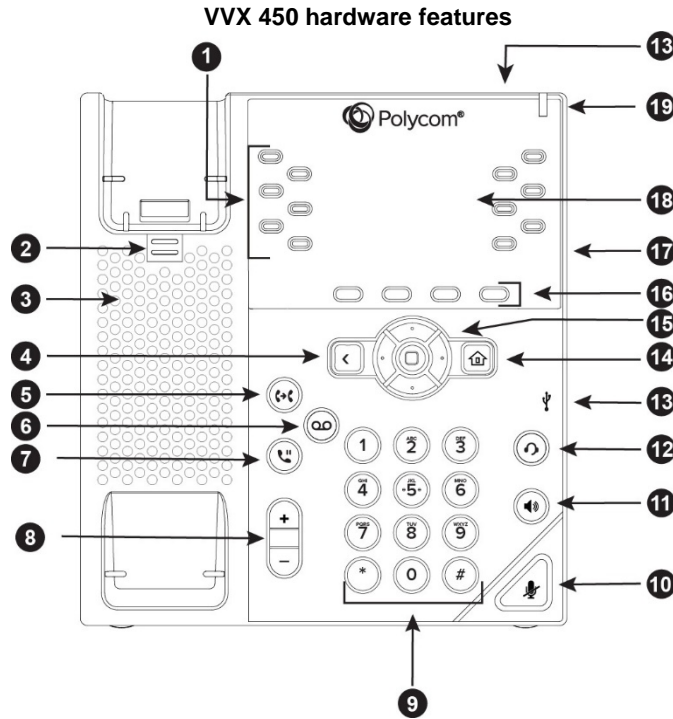**Overview of Phone Hardware, Icons, and Status Indicators**

VVX 450 Hardware

The following figure displays the hardware features on the VVX 450 business IP phones. The table lists each feature numbered in the figure.

VVX 450 hardware features

VVX 450 Hardware Feature Descriptions

Reference Number	Feature	Feature Description
1	Line keys	Enable you to select a phone line, view calls on a line, or quickly call a favorite contact.
2	Reversible tab	Secures the handset in the cradle when your phone stand is positioned at a high angle. To secure the handset, remove the tab, reverse it so the protrusion points up, and re-insert it. Position the handset so the protrusion on the tab fits into the slot on the handset.
3	Speaker	Provides ringer and speakerphone audio output.
4	Back key	Enables you to return to the previous screen.
5	Transfer key	Transfers an active call to a contact.
6	Messages key	Enables you to access and manage instant and voice messages.
7	Hold key	Holds an active call or resumes a held call.
8	Volume keys	Adjust the volume of the handset, headset, speaker, and ringer.

Reference Number	Feature	Feature Description
9	Dial pad	Enables you to enter numbers, letters, and special characters. You can also use the dial pad keys to select menu items that have index numbers.
10	Mute key	Mutes local audio during calls and conferences.
11	Speakerphone key	Enables you to place and receive calls using the speakerphone.
12	Headset key	Enables you to place and receive calls through a headset.
13	USB Port	Enables you to attach a USB flash drive or USB headset.
14	Home key	Displays the Home screen from other screens and displays the Lines and Calls screen from the Home screen.
15	Navigation keys / Select key	Scrolls through information or options displayed on the phone's screen. Selects a field of displayed data.
16	Soft keys	Enable you to select context sensitive keys that display along the bottom of the screen.
17	Security slot (on back)	Enables you to attach a universal security cable lock to your phone so you can secure it to a desktop.
18	Screen	Shows an 8.89 cm (3.5 in) color screen with a backlight that enables you to view menu options and data.
19	Message Waiting Indicator	Flashes red to indicate when you have new messages.

VVX Business IP Phones – Icons and Status Indicators

VVX business IP phones have various icons, status indicators that display the status of the phone whether you are in a call or the phone is idle, and not in use.

Icons and Status Indicators

Icon	Description	Icon	Description
📞	Registered line	⚠️	Phone warning
📞ˣ	Unregistered line	🔒	Login credentials invalid
📞↗	Outgoing call	📞	Shared line
HD	Active call using Polycom HD Voice	⫯	USB flash drive attached (Not supported on VVX 150)
📞‖	Held call	↱	Call forwarding enabled
📞	Incoming call	🟢	Presence status (Available)
👥	Active conference	🔴	Presence status (Busy or In a Call)
📞	Do Not Disturb enabled	🟡	Presence status (Away)

Icon	Description	Icon	Description
★	Favorite	🔴	Presence status (Do Not Disturb)
↗	Placed call	⚪	Presence status (Offline)
↙	Received call	⚪	Presence status (Offline)
✕	Missed call	✉	New message
📶	Wireless network		