Cisco 6800 and 8800 Series Multiplatform IP Phones Comparison

Business IP Phones	Cisco® 6851	Cisco® 8811	Cisco® 8841	Cisco® 8845
Overview				
Summary	Four-line IP desk phone	Ten-line IP desk phone	Ten-line IP desk phone	Ten-line IP desk phone
Application target	Home office and common areas	Home office or shared/ common-areas	General Office Worker	Office Managers
User Interface Features				
LCD Display	Greyscale	Greyscale	Color	Color
Touch display	No	No	No	No
Expansion module support	Yes, 1 supported	No	No	Yes, 2 supported
Video Features				
Video Camera Built-in	No	No	No	Yes
Audio Features				
Full duplex speakerphone	Yes	Yes	Yes	Yes
Basic Features				
Lines (registrations)	4	10	10	10
Display/Menu Navigation Keys	4-way navigation cluster with center "select" key	4-way navigation cluster with center "select" key	4-way navigation cluster with center "select" key	4-way navigation cluster with center "select" key
Hard keys	12-key dial pad, speaker, mute, headset, voicemail, menu, directory, hold, release, and volume	12-key dial pad, speaker, mute, headset, voicemail, menu, directory, hold, release, and volume	12-key dial pad, speaker, mute, headset, voicemail, menu, directory, hold, release, and volume	12-key dial pad, speaker, mute, headset, voicemail, menu, directory, hold, release, and volume
Headset support	Yes	Yes	Yes	Yes
Advanced Features				
Wi-Fi	No	No	No	No
Bluetooth	No	No	No	Yes
Wall Mountable^	Yes	Yes	Yes	Yes
Connectivity				
USB port	0	0	0	1
Ethernet port	GigE	GigE	GigE	GigE

^Requires optional wall mount bracket.

Business IP Phones	Cisco® 8851	Cisco® 8861	Cisco® 8865	Cisco® 8832
Overview				
Summary	Ten-line IP desk phone	Ten-line IP desk phone	Ten-line IP desk phone	Speakerphone
Application target	Entry level, Cubicle workers and call centers	Assistants, Receptionist, and Office Managers	Power User, Front-line staff, and Executives	Conference Room and Executive Extra Phone
User Interface Features				
LCD display	Color	Color	Color	Color
Touch display	No	No	No	No
Expansion module support	Yes, 2 supported	Yes, 3 supported	Yes, 3 supported	No
Video Features				
Video Camera Built-in	No	No	Yes	No
Audio Features				
Full duplex speakerphone	Yes	Yes	Yes	Yes
Basic Features				
Lines (registrations)	10	10	10	1
Display/Menu Navigation Keys	4-way navigation cluster with center "select" key	4-way navigation cluster with center "select" key	4-way navigation cluster with center "select" key	Navigation bar with "select" key
Hard keys	12-key dial pad, speaker, mute, headset, voicemail, menu, directory, hold, release, and volume	12-key dial pad, speaker, mute, headset, voicemail, menu, directory, hold, release, and volume	12-key dial pad, speaker, mute, headset, voicemail, menu, directory, hold, release, and volume	12-key dial pad, speaker, mute, menu, hold, release, and volume
Headset support	Yes	Yes	Yes	No
Advanced Features				
Wi-Fi	No	Yes	Yes	Yes
Bluetooth	Yes	Yes	Yes	No
Wall Mountable^	Yes	Yes	Yes	No
Connectivity				
USB port	1	2	2	1
Ethernet port	GigE	GigE	GigE	GigE

^Requires optional wall mount bracket.