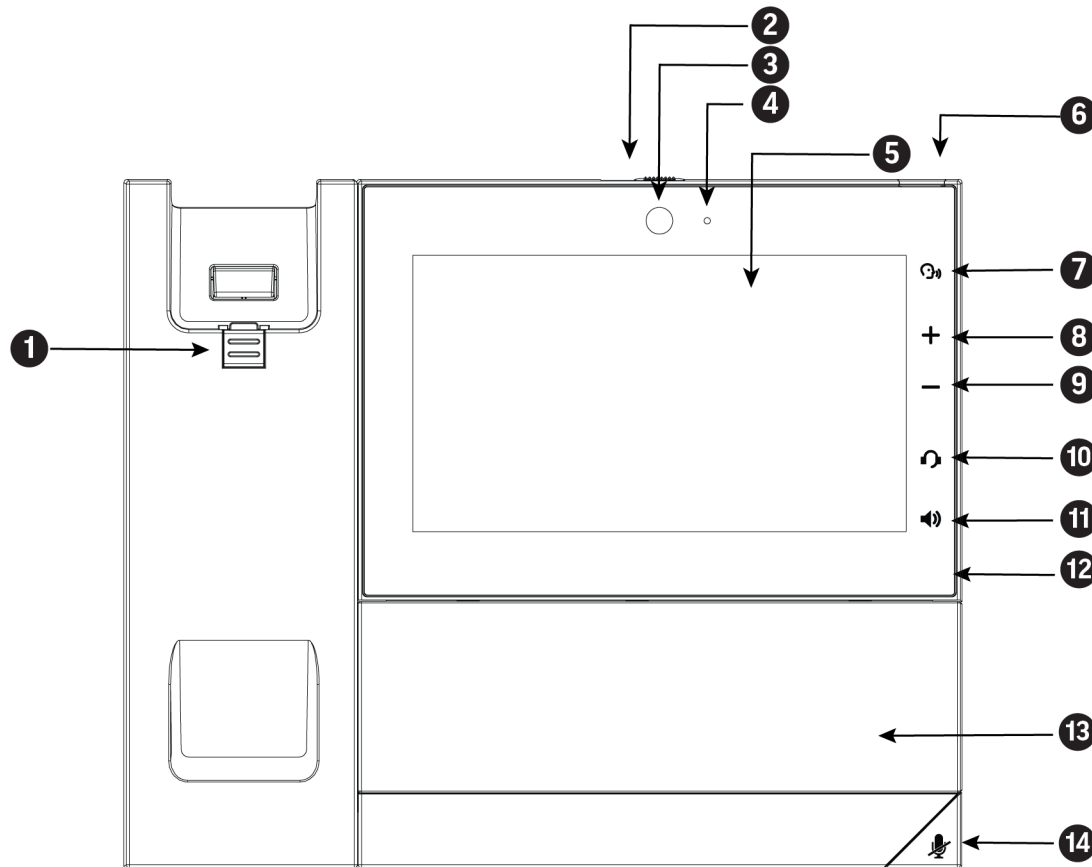## Overview of Phone Hardware, Icons, and Status Indicators

Poly CCX 700 Business Media Phone Hardware

The following figure displays the hardware features on Poly CCX 700 business media phones. The table lists each feature numbered in the figure.

Poly CCX 700 Phone Hardware Feature Descriptions

Reference Number	Feature	Feature Description
1	Reversible tab	Secures the handset in the cradle when you position your phone stand at a high angle. To secure the handset, remove the tab, reverse it so the protrusion points up, and reinsert it. Position the handset so the protrusion on the tab fits into the slot on the handset.
2	Privacy Shutter	Allows you to cover the camera lens.
3	Built-in Camera	Enables you to send video during a video-enabled call.
4	Camera LED	Turns green when the camera is on and sending video. Turns amber when you are not sending video.

Poly CCX 700 Phone Hardware Feature Descriptions

Reference Number	Feature	Feature Description
5	Touchscreen	Enables you to select items and navigate menus on the touch-sensitive screen. Tap the screen to select and highlight screen items. To scroll, touch the screen, and swipe your finger up, down, right, or left.
6	Message waiting indicator	Flashes red to indicate when you have new messages.
7	Application Command*	Displays when the phone is powered on and the service is available. Icon may vary.
8, 9	Volume Keys	Adjusts the volume of the handset, headset, speaker, and ringer.
10	Headset Indicator	Displays when the phone is powered on. The icon glows green or blue when a headset is connected and activated.
11	Speakerphone Indicator	Displays when the phone is powered on. The icon glows green when activated.
12	USB port(s)	CCX 700 phones contain one USB-A port and one USB-C port. Enables you to attach a USB flash drive or USB headset.
13	Speaker	Provides ringer and speakerphone audio output.
14	Mute Key	Mutes local audio during calls and conferences.

Poly CCX Series LED Indicators

The LEDs on Poly CCX phones indicate phone and accessory states.

LED	Color State and Description
Speakerphone	Off – Phone is in sleep mode. White – Speakerphone is off, but the phone is active. Green – Speakerphone is on.
Headset	Off – No new messages are available. White – No headset is active. Green – An electronic hookswitch (EHS) headset is connected and activated. Blue – A USB or Bluetooth headset is connected and activated.
Mute	Off – No call is active. Red – The phone microphone is muted.
Message Waiting Indicator (MWI)	Off – No new messages are available. Blinking Red – New or unread voicemails are available, incoming call, missed call.

Poly CCX Series Icon and Status Indicators

The following table displays the icons and status indicators that display on the phone.

Icons and Status Indicators

Icon	Description	Icon	Description
📞	Registered Line	📲	Received Call
⊗	Unregistered Line	✳	Bluetooth
📞	Active Call	�	USB attached
↪	Call Forwarding enabled	⛔	Do Not Disturb enabled
📞	Missed Call	⚠	Configuration Warning message
↗	Placed Call		