

Meet client needs anytime, anywhere



In today's fast-paced, connected world, law firms face unique challenges in growing their businesses while safeguarding their clients' critical information and their own reputations. Firms must constantly acknowledge the need to be always on, always available, and always connected with the need to ensure the confidentiality of all records and communications. The result is the desire for a network and cloud platform to securely go wherever the business is - anywhere in the world.

That's where Masergy can help. Masergy puts you in control with innovative solutions that deliver the agility, flexibility, visibility, and cybersecurity you need.



Solutions that make every second count

Whether you need to host a virtual meeting, visit clients on the road, or automate and secure back-office processes, Masergy is the partner that can bring you the security, flexibility, and reliability that meet your network and multi-cloud environment needs. With Masergy, you can Transform with CertaintySM.

Masergy pioneered software-defined networking more than 20 years ago. Today, firms around the world depend on our SD-WAN solution to gain the IT agility and flexibility necessary to deliver innovative, secure, and personalized experiences for clients.

Solutions for law firms

- Flexible global connectivity
- Team and client collaboration
- Client experience
- Security

Masergy is a consistent Visionary in the Gartner Magic Quadrant for Network Services, Global

Gartner

“We made huge gains in terms of cost effectively improving our security monitoring and incident response. Now we can reassure clients that we have a holistic security approach and a 24-hour team protecting their data, so they can trust in us.”

Stuart Whittle

Business Services and Innovation Director

Weightmans LLC

“For CISOs, Masergy checks all the boxes. You get the right combination of machine-learning-based threat detection technology and a response team of certified security analysts working around the clock.”

Head of IT
CDH Legal

Flexibility and availability when it matters most

When it comes to law firms, you need to be where your clients are, anytime, anywhere. That means the network must securely go wherever the business is - whether on the road, in remote locations, or working from home. Masergy's SD-WAN offers the reliability and agility needed to quickly respond to changing needs across locations, applications and connected devices.



Secure your clients' critical information

Legal firms are entrusted firms are entrusted with safeguarding highly sensitive client data - from intellectual property to case files and business records. With customers spread across the globe, cybersecurity is more important and yet more difficult than ever. When you need to rapidly identify and address security threats in real-time, Masergy offers the network visibility and security services you need.

Enhance communications and collaboration

Law firms are embracing voice and video conferencing to extend their reach and improve their operational efficiencies. Video meetings and virtual client collaboration are all on the rise, placing new demands on traditional networks. Poor quality of service and downtime are not an option. Masergy's Unified Communications, powered by Cisco Webex® and embedded in the Masergy SD-WAN platform, ensures crystal clear communications whenever, wherever it's needed.

Accelerate M&A integration

As professional firms seek efficiencies and look for complementary businesses to acquire, the ability to quickly integrate operations becomes a competitive advantage. Masergy has the software-defined network, cloud communications, and security needed to efficiently bridge disparate legacy systems and unite them in ways that accelerate time-to-value.

The right balance of accessibility and security

Gain flexibility with SD-WAN Secure

- Connect offices and applications with flexible access options and direct cloud connections
- Keep services always on using AI to analyze network performance
- Manage it all via one online portal

Secure cloud services with Managed Security

- Use machine learning and behavioral analytics to identify security threats
- Get 24/7 threat monitoring and response
- Protect endpoints and cloud IT environments with the latest technologies

Streamline Unified Communications as a Service

- Leverage VoIP and video conferencing with industry-leading performance
- Simplify cloud communications with hybrid solutions
- Ensure always-on global communications

Keep remote attorneys securely connected and productive

- Configure and rapidly deploy VPN connections
- Get unified communications applications embedded in your SD-WAN platform
- Enhance your work-from-anywhere security strategy using both technologies and SOC services

The Masergy difference

Masergy offers an extraordinary customer experience to legal organizations in the process of digital transformation. Our approach is unique and focused on delivering you the very best experience. We work with each company individually to establish the right design, security, and support. Our unwavering commitment includes 24/7 network monitoring and tech support. And we're with you the entire journey.

99%
customer retention rate

65
Average **Net Performer** Score

Industry-leading SLAs

<1ms

of **jitter** (POP-to-POP)

100%

in-sequence **packet delivery**
(0% packet loss)

100%

availability for cloud connections
& the Masergy network

Transform with CertaintySM