

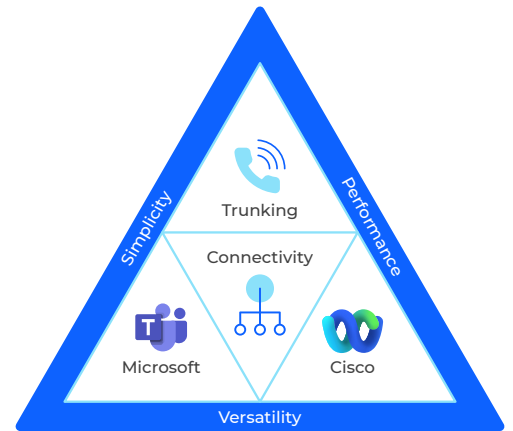
# Masergy UCaaS

UCaaS delivered on a global, reliable platform

## Total collaboration solutions from Masergy

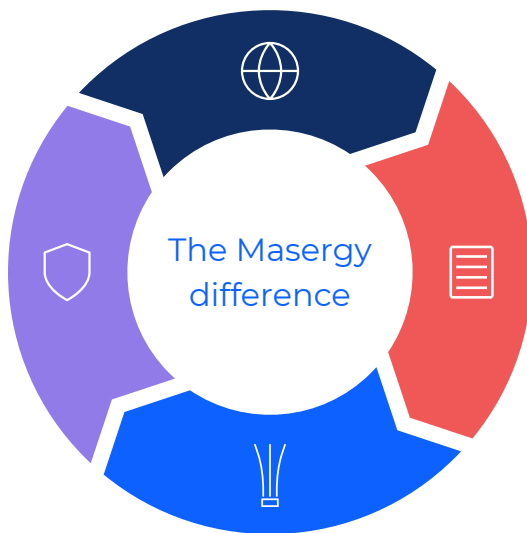
Masergy is the global cloud collaboration expert at the intersection of Microsoft Teams®, Cisco Webex®, SIP trunking, and network connectivity. Our specialty is global communications delivered as a total solution tailor made to solve challenges unique to your business.

- **Simplicity:** Get a complete package of technologies, tools, and services to address your collaboration ecosystem with one solution
- **Versatility:** With flexible solutions and a variety of integration options, Masergy meets you wherever you are on your cloud migration journey
- **Performance:** Every solution is designed to deliver on your business outcomes, meeting your global expectations today, tomorrow, and beyond



Availability in 120 countries

29+ countries with PSTN replacement



Hybrid cloud solutions with SIP Trunking

Software-defined secure edge network with 100% uptime SLAs

### Masergy network SLAs

**100%**  
in-sequence packet delivery

**<1ms**  
jitter for video and voice calls

**<1s**  
fast failover

# Best-of-breed solutions



## Microsoft Teams® solutions

Ready to use Microsoft Teams as your company's telephony system? Masergy offers seamlessly integrated PSTN solutions for Microsoft Teams. Simplify your collaboration and reduce the cost of your Teams calling plan with this global, high-quality service.

- **Reduce costs:** Eliminate per-user license fees with Masergy's "pay-for-what-you-use" calling plan
- **Improve call quality and reach:** Masergy's SD-network is known for pristine VoIP and video service in 29+ countries
- **Reduce your workload:** Fully managed services include 24/7 performance monitoring and real-time analytics



## SIP Trunking solutions

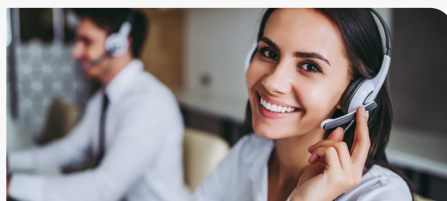
Masergy's hybrid cloud solutions allow you to maximize your existing on premises-based PBX investments while taking advantage of everything a cloud-based solution can provide. With SIP trunking, VoIP services, and complete PSTN replacement, you can overlay new technologies and migrate to the cloud on your terms, when your legacy systems are ready.



## Cisco Webex® solutions

With Webex technologies embedded into Masergy's software-defined network, you get reliable connectivity for global communications. This Masergy-hosted solution leverages [Masergy's network services](#) or [SIP trunking services](#). Either way you go, you get a fully managed solution with industry-leading performance.

- **Calling:** Feature-rich cloud calling capabilities on any device
- **Meetings:** Video conferencing that allows meetings to take place anywhere in the world
- **Teams:** Team Collaboration provides one app to launch chat, meetings, file sharing, video, and more



## IP phones

Your IT staff can take full administrative control with cloud-ready phones from industry-leading brands. Masergy offers easily portable, completely cloud-based phone systems from Cisco, Polycom®, and more. It's plug-and-play hardware and it's truly quick to connect.



## Pair UCaaS with SD-WAN and SASE

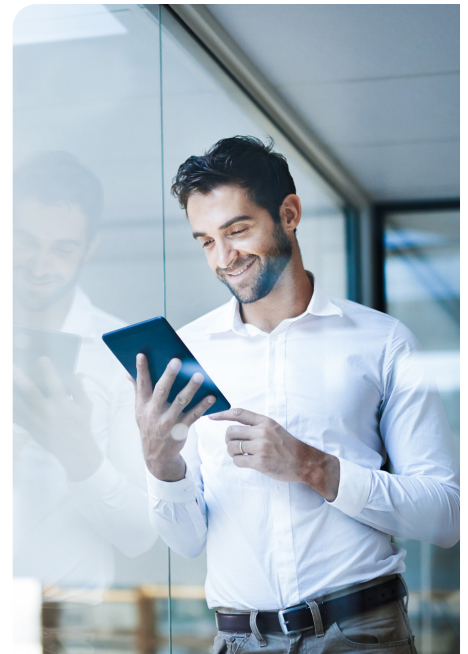
Many networks cannot adequately support cloud communications, which is why many IT leaders are pairing UCaaS with SD-WAN and SASE solutions. As the pioneer in software-defined networking, Masergy offers converged solutions tailor made to solve your business challenges.

# Single pane of glass management

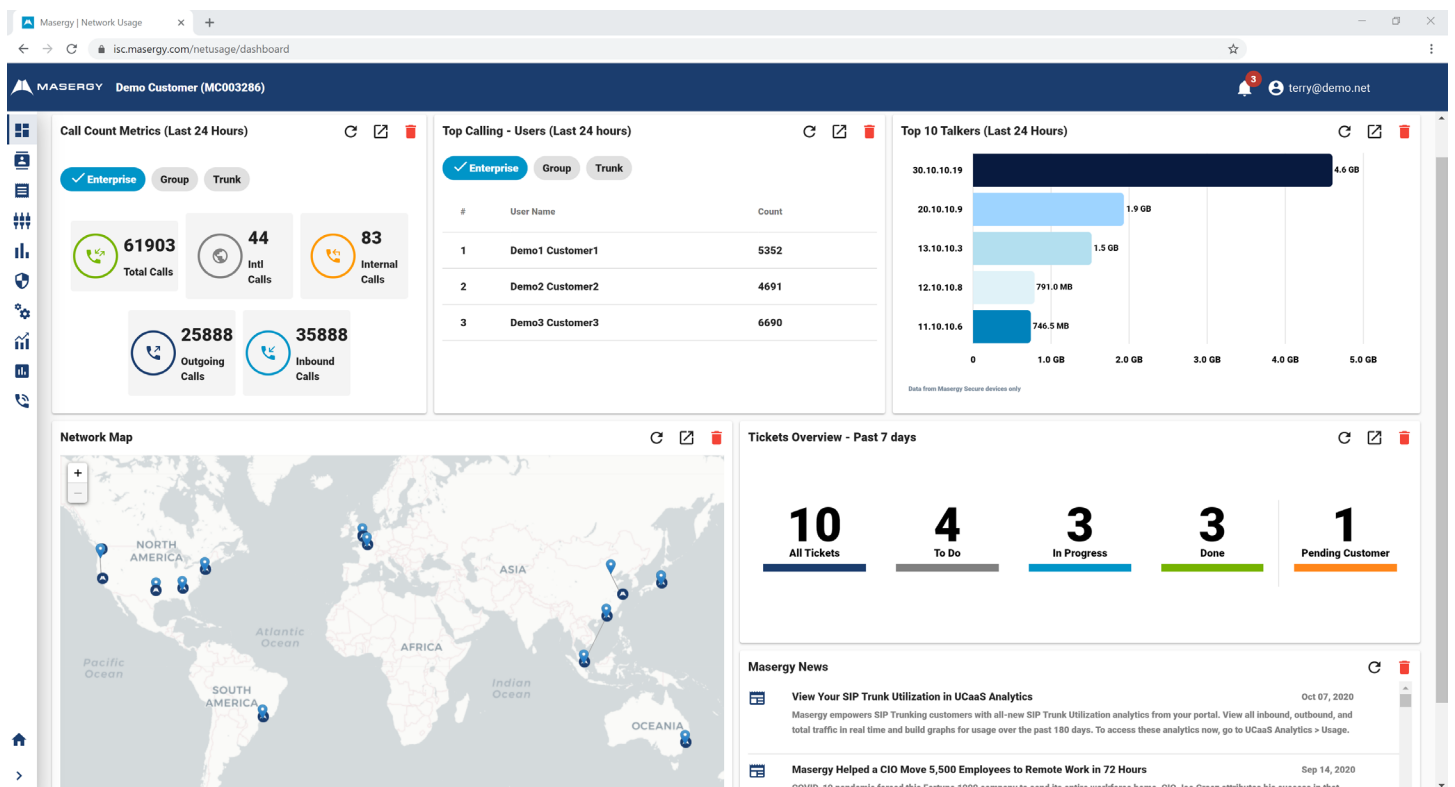
Masergy UCaaS solutions deliver true end-to-end visibility, analytics, and service controls in a single dashboard—available on any internet-connected device with a standard web browser.

Masergy embedded a layer of analytics and service controls directly into our global network to provide unmatched network and application intelligence for enterprise IT environments. Masergy's award-winning Intelligent Service Control (ISC) portal offers global on-demand bandwidth, giving you the flexibility you need to manage your business.

You get a unified view of analytics for network, UCaaS, WAN edge devices, and application performance from your portal dashboard—available on any internet-connected device with a standard web browser.



## Masergy's portal



# Why Masergy

Recognized as the pioneer in software-defined networking, Masergy enables unrivaled application performance across the network and the cloud with Managed SD-WAN Secure, UCaaS, CCaaS, and Managed Security solutions.

# 2004

a **Cisco partner** for well over a decade

# 6 year

**Visionary** in Gartner Magic Quadrant for Network Services, Global

# 65

average **Net Promoter Score**



Innovative, secure  
global platform



Embedded cloud  
solutions



Unrivaled application  
performance



Unparalleled  
customer experience

## Case Study



### Challenge

Needed a communications partner who could handle globalization

### Results

- Accelerated growth by opening new offices in just days
- Enhanced collaboration and employee communication

“As we expanded globally, Masergy was the only company I could find already offering UCaaS in all of the places we needed to be.”

Jeff Thomas  
VP of IT  
MarkLogic

“We are extremely proud of our partnership with Masergy and the great work they’re doing...”

Baker Johnson  
Senior Director of Strategy and Planning  
Cisco

## Redefining what's possible for businesses



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