

MASERGY RECEPTIONIST LOGIN GUIDE FOR SINGLE SIGN-ON (SSO)

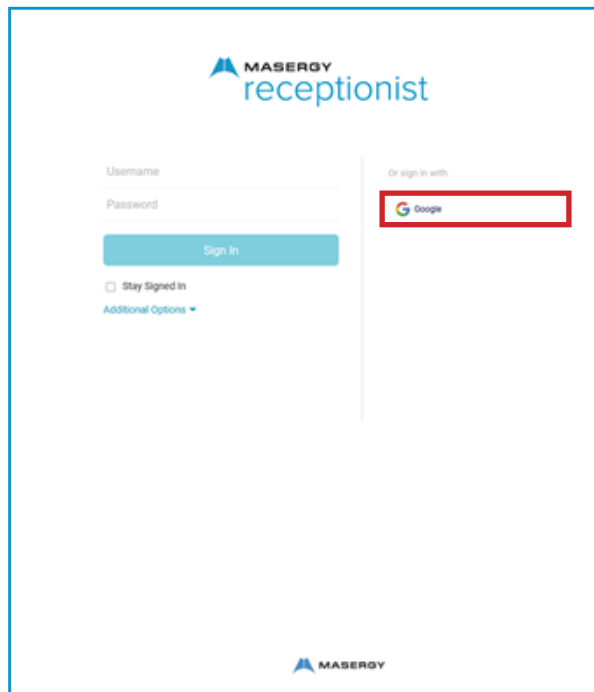
When a business deploys Single Sign-On (SSO) with Masergy Global UCaaS the Masergy Receptionist browser client would normally log into the URL <https://login.broadcore.com/receptionist>. The SSO user would need to add the additional information of `.../login/email_domain/` to the end of the standard URL. The email domain is the information following the “@” in the user’s email address. For instance `jane.doe@abc.com` where the domain name would be “`abc.com`”.

For Jane Doe login would be as follows: `https://login.broadcore.com/receptionist/login/abc.com/`

Receptionist

`https://login.broadcore.com/receptionist/login/email_domain/` (with SSO)

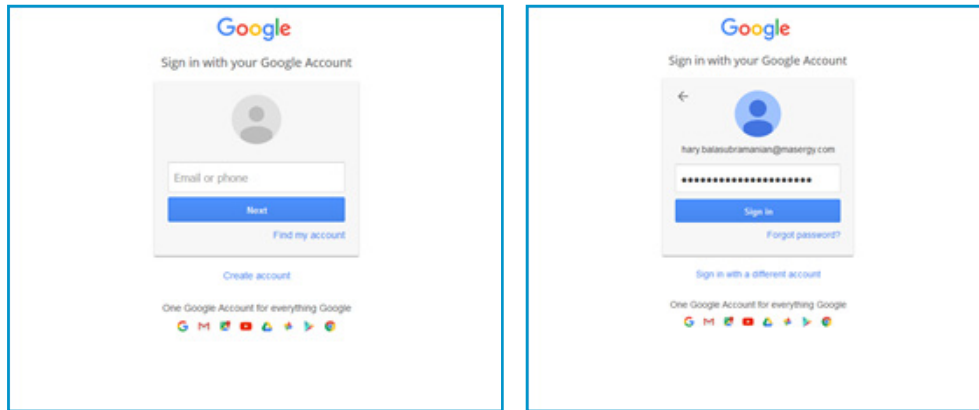
The Masergy Receptionist login page is showing the Google Cloud (SSO) service. The user would simply select Google Cloud to validate the user’s SSO credentials as shown in the next few images. (Masergy is using Google Cloud for SSO)



The user enters their email address and their password as shown.



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After the user has entered their credentials and has been validated by company's SSO service the main Receptionist browser client will be displayed.

DO NOT SAVE the URL shown in the browser as a short cut because this browser application is load balanced across several servers. Also, if you save this URL then it will not let you log back into the browser application because your company is using SSO.

If you need help saving the Receptionist URL correctly, please contact your company IT Administrators or the Masergy Support/Training Staff for assistance.

