

Calling for Microsoft Teams: 4 steps for success

As an all-in-one collaboration toolbox, Microsoft Teams is rapidly gaining momentum, but companies ready to use Teams as their corporate phone service face critical decisions in the areas of cost, call quality, and global reach. Here's how to make your migration a success.

4 steps for success

STEP 1

Connect your phone service to the PSTN

Microsoft Teams Calling Plan

Purchase this add-on cloud service from Microsoft and get local and long-distance minutes for a fixed price per user, per month (international service costs extra).

Good for small companies

Direct Routing Options

This alternative to the Microsoft Calling Plan allows clients to leverage SIP trunking services to reduce costs and keep control over their phone numbers.

Good for mid-to-large size companies

STEP 3

Make it manageable

Use analytics from Microsoft and network service partners to gain real-time visibility into performance and control bandwidth on demand

STEP 4

Kickstart usage

Train employees and build integrations with other applications and business workflows to enhance operations

STEP 2

Consider the network

Reach

Global companies needing secure voice service across many continents will need to ensure all their needs can be met.

Reliability

Leverage SD-WAN to boost app performance and call quality, taking advantage of SLAs as well as direct connections to Microsoft Teams, Azure, and other cloud services.

Masergy Calling for Microsoft Teams

Masergy is a Microsoft Teams Direct Routing provider, giving companies of all sizes a seamlessly integrated calling solution that delivers on more IT needs.

Reduce costs

Eliminate per-user license fees with Masergy's "pay-for-what-you-use" calling plan.

Improve call quality

Get industry-leading VoIP and video services with a global network service recognized by Gartner as Visionary.

Expand your reach

Achieve PSTN, SIP trunking, and local, in-country calling in 25+ countries.

Reduce IT workloads

Free your IT resources with a fully managed service including 24/7 network monitoring and real-time analytics and controls all in one portal.

One client cut costs by **40%**



Successfully Migrating to Microsoft Teams

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