

Intelligent SIP Trunking

Easily elevate your voice systems to a higher level



Product Sheet: UCaaS

Masergy's Intelligent Session Initiation Protocol (SIP) Trunking service gives enterprises the ability to easily transform their voice systems into unified communications (UC) platforms, without eliminating legacy PBX equipment.

With Intelligent SIP Trunking, cloud-based 'trunks' connect your traditional voice hardware to Masergy's UC as a Service (UCaaS). The result is a unified communications experience that could only be enjoyed by companies with fully hosted VoIP networks—until now. You will also experience multiple bottom-line benefits, including elimination of dedicated voice circuits and increased employee productivity.

Benefits

- Globally available
- Add modern cloud-based UC features to your onsite PBX
- Effortless integration with any CRM and business process
- Lowered TCO
- Lifetime warranty and support for all hardware

Features

- Customizable options with metered or bundled service
- Native SIP or PRI handoff
- Single number mobility/BYOD
- Guaranteed QoS with 100% in sequence packet delivery
- Seamless voice, video and instant messaging
- One inbox for voicemail, email and fax
- Built-in disaster recovery with advanced automatic failover
- Global private dialing with no long distance charges
- Conferencing with bridges for planned and ad hoc calls
- Call recording, usage statistics, automated attendants, hunt groups and call center

