Communicator Connect

Presents a communications experience across all mobile device platforms

Although many organizations have applications that allow use of employee smartphones and tablets for work, many enterprises are still struggling to provide rich mobile features that stop users from downloading non-IT approved communications tools and applications.

A mobile application with built-in features for accessing corporate directories, video calling, meetings, and messaging with colleagues should be as seamless and easy to use as a desktop communicator.

Increase Flexibility and Productivity with Masergy Connect

Masergy Connect is an intuitive mobile app optimized for business messaging and calling. Ideal for road warriors, business teams, managers and knowledge workers, Connect keeps mobile professionals fully engaged with easy access to the people, information, and applications needed to get the job done.

Masergy Connect uses your business identity when you make calls while keeping your personal mobile number private. Gone are the days of two cell phones. With Masergy Connect you have one phone with rich business features so you can stay highly productive.

TODAY'S UC USER:

- Business professionals spend 60% of their time away from their desk

- Half of today's mobile professionals use their smartphone as their primary device for work

- 80% mobile workers use text messaging for business

- 59% of employees use mobile devices to run line of business applications

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Connect

Key Capabilities

Host and participate in meetings – With Communicator and Connect, you can easily launch and join MyRoom meetings to collaborate with colleagues and external contacts. One click or touch gets you securely into meeting without dial-in numbers or access codes. Up to 15 participants can join. MyRoom supports HD audio and video (1080p at 20fps), desktop and application sharing, and multi-party chat.

Business Calling – Connect allows you to place and receive business calls over the cellular network or VOIP using your business phone number.

Requirements

Devices and Operating Systems

- Apple iOS 8.3 and newer
- Android 4.2 and newer

Licenses

Masergy Connect requires the Mobile User Application license that is included in the Communicator bundle.

Server

Masergy hosted user account

Language Support

- English
- French
- German
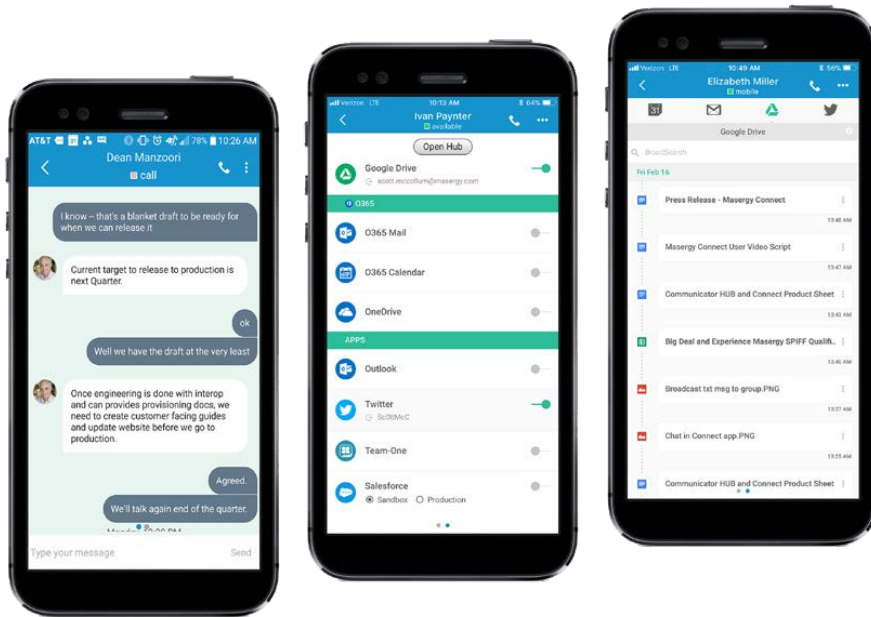- Chinese– Simplified
- Italian
- Spanish-European
- Spanish- CALA

Calling

Uses circuit switch calling via call- through/call-back

Messaging

Group Messaging up to 15 participants
Messages stored locally up to 2,500

Why do so many mobile workers still lack full connectivity to the workplace?

- Over 80% of mobile workers use text messaging for business

- 59% of employees use mobile devices to run line of business applications

- By 2017, 50% of companies will require employees to supply their own device for work

Benefits:

- **Get up and running quickly** with an intuitive app that requires no training and is built on Masergy's award-winning Global UCaaS Platform

- **Improve responsiveness** while you're away from the office with collaboration features

- **Stay integrated** with call logs, buddy lists and service settings that sync between devices

- **Keep working** with enterprise features designed for low battery usage

- **Transition seamlessly** as you pull your active Communicator calls from your desktop to your mobile