MASERGY

**Masergy Recognized as a 'Strong Performer' in Emerging MSSP Evaluation
by Independent Research Firm**

*Company's solution improves security posture for global enterprises with an integrated security
ecosystem and 24/7 security monitoring*

DALLAS – Sept. 24, 2018 – Masergy, a leading provider of secure hybrid networking, cloud
communications and managed security solutions, has been recognized for its strong Managed
Detection and Response offering that reduces cyber risk.

Masergy was among the select companies invited by Forrester to participate in its evaluation,
The Forrester Wave™: Emerging Managed Security Service Providers (MSSPs) Q3 2018. In
this evaluation, Masergy was cited as a Strong Performer after being evaluated and ranked on
criteria designed to analyze its current solution, strategy and market presence.

According to Forrester[1]: "The emerging MSSP market is growing because more security leaders
see service providers as a way to address their top challenges. They increasingly trust
emerging MSSP providers to act as strategic partners that advise them on critical cybersecurity
decisions in addition to helping them manage day-to-day operations."

"We believe achieving status as a Strong Performer with the highest score in the solution
usability criterion is a testament to Masergy's managed security solution effectiveness, quick
time to deployment, and operational excellence," said Terry Traina, senior vice president of
engineering, Masergy. "Global enterprises come to us to improve their security posture with our
comprehensive detection and response service with white-glove support. Our patented security
analytics, depth of coverage and security expertise sets us apart in a crowded marketplace."

Masergy's innovative managed detection and response platform benefits enterprises by
allowing them to leverage current infrastructure and security investments while eliminating the
complexity of managing disparate platforms. This fully-managed ecosystem also includes
integrated threat intelligence, historical and real-time network visibility, and cloud infrastructure
and application protection to create a truly comprehensive solution that helps enterprises lower
overall security resource costs. The company's customizable solutions and superior customer
experience have yielded a six-year track record of industry-leading Net Promoter Scores
(NPS®) of 71, compared to the technology industry benchmark of 21.

[1]*Forrester "The Forrester Wave™: Emerging Managed Security Service Providers (MSSPs), Q3 2018" by
Jeff Pollard, Claire O'Malley, with Christopher MCClean, Elsa Pikulik and Peggy Dostie. September 18,
2018.*

About Masergy

Masergy owns and operates the largest independent Software Defined Platform in the world, delivering secure hybrid networking, cloud communication and managed security solutions to global enterprises. Our patented technology, customizable solutions and unmatched customer experience are why a growing number of leading organizations rely on Masergy to deliver performance beyond expectations. Learn more about Masergy and follow us on our blog Transforming Enterprise IT, Twitter@Masergy, LinkedIn and Facebook.

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