



**MASERGY NOMINATED FOR CUSTOMER SERVICE DEPARTMENT OF THE
YEAR BY 2016 STEVIE® AWARDS**

Commitment to Excellence Continues to Deliver Performance Beyond Expectations

Dallas — January 28, 2016 — [Masergy Communications Inc.](#) today announced its Security Control Center and customer support has been recognized as a Finalist in the 2016 STEVIE® AWARDS for Sales and Customer Service Excellence.

Masergy is a global leader in [hybrid networking, managed security and cloud communications services](#). Masergy captured the nomination for Sales and Customer Service for the second year in a row based on the expertise and responsiveness of its security professionals who staff the Security Control Center.

Masergy continues to excel in customer service and support with a Net Promoter Score of 66% for customer satisfaction. The judges were particularly impressed with Masergy's Security Control Center, which offers continuous monitoring of customer networks for potential security breaches. The SCC is part of Masergy's [Unified Enterprise Security](#) (UES) managed service. Customers view Masergy as an extension of their internal IT staff, providing 24x7x365 vulnerability scanning, intrusion detection, incident response and actionable remediation information.

“Providing the most responsive customer support goes hand-in-hand with delivering the most innovative security technology,” said Craig D’Abreo, VP of Security Operations, Masergy. “The industry’s positive attention to our efforts is a continued validation that our customers remain our top priority.”

The STEVIE AWARDS are an international competition recognizing excellence in disciplines that are crucial to business success. Finalists were determined by the average scores of 115 professionals acting as preliminary judges. The final results will be announced during a gala banquet on Friday, March 4 in Las Vegas, Nevada.

“The STEVIE AWARDS for Sales & Customer Service continues to be the fastest-growing of our international awards programs,” said Michael Gallagher, president and founder of the STEVIE AWARDS. “The sheer number of nominations is matched by the increasing quality of those nominations. We congratulate all of this year’s Finalists and wish them well in the next phase of judging.”

About Masergy

Masergy owns and operates the largest independent Software Defined Platform in the world, delivering hybrid networking, managed security and cloud communication solutions to global enterprises. Our patented technology, customizable solutions and unmatched customer experience are why a growing number of leading organizations rely on Masergy to deliver performance beyond expectations. Learn more about [Masergy](#) and follow us on our blog [Transforming Enterprise IT](#), Twitter [@Masergy](#), [LinkedIn](#) and [Facebook](#).

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